



# Charnwood

To whom it may concern

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**Re: Charnwood Borough Council Planning Guide 2016**

Please accept this as a testimonial in respect of the work undertaken by Planning Guide (SK Publications Ltd and Ten Media Ltd) in preparing and producing Charnwood Borough Council's Planning Guide.

We have recently received the finished publication which looks really good (probably better than I had expected), as does the web version with the active links in it.

During the pre-planning and production process we found Planning Guide very helpful and supportive, and even though there were some unforeseen delays in our preparing the content we explained the position to Planning Guide and never felt under any pressure from them to rush it through.

We appreciate that these guides are a commercial proposition but Planning Guide were also able to recognise the customer service angle when dealing with potential advertisers, and were responsive when any queries were raised.

The formatting of the content, layout and proofs went very smoothly, and as noted above we are very pleased with the final outcome, with a big Thank You to Peter Ashworth and Dave Haydock in particular for all their work.

Yours faithfully

Adrian Le Cras  
Team Leader, Customer Support & Performance



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